

For our English guests -
From A to Z, what you need to know

A

Arrival / departure:

- ▶ rooms are in general ready from **3 p.m.**, early arrival is ok - we 'll do our best to check you in earlier
- ▶ Please leave your room until **10.30 a.m. latest** or ask at reception for later check out the day before. Sure, you can store your luggage and pick it up later.

Allergic:

Please let us know if you need synthetic beddings, we can sure provide that for you. Or of you need special food for the breakfast.

Animals:

Animals (here: dogs and cats) are only allowed with upfront notice with reservation. No animals allowed in the breakfast room at any time. Damages caused by animals in the room during stay will be charged to the animal holder. Please read our pet rules at our website.

Adapters:

All sockets provide 230 V/50 Hz. Adapters and a choice of current chargers are available at the reception (deposit).

B

„Bitte nicht stören“ – do not disturb:

Like to have privacy, simply inform the breakfast lady or use the hanger at your door. Please not that Housekeeping is only possible in the morning.

Beddings:

Extra pillow needed, no problem, just check with reception.

Baby bed:

Sure, we provide you a baby bed, please let us know. Fees apply.

Bed, bath and beyond:

Need a toothbrush, razor, shower cap etc., just let us know.

Breakfast hours:

Monday to Friday: **06:45 – 09:30**

Saturday, Sunday &
National holidays **08:00 – 10:00**

C

Credit cards:

Cards are welcome - **only** MasterCard or VISA.

Copy service:

If you need to photocopy something or print, no problem. Just come to the reception.

F

Fax service:

Need a fax sent - no problem, depending on your destination, charges do apply.

Fridge:

We have a fridge for our guests in the basement. Help yourself.

G

Guest card:

As a small compensation for the tourist tax, all guests receive a guest card on arrival. This entitles you to use the bus to Garmisch-Partenkirchen or in the direction of Füssen or the train Oberammergau - Murnau free of charge.

Please return the guest card to us at the check out

H

Heating:

Due to the energy crisis and climate change, we have switched our heating to automatic thermostats in all rooms and apartments.

Read how it works at the end.

I

Internet:

Wi-Fi on your room - free of charge:

Net: *all the „devolo“ (chose the best for you)*

Passcode: *oberammergau (all small letters)*

If you need help, just come to us at the reception.

Iron / Iron board:

You'll find that in the basement, free of charge, simply bring it to your room and return it after usage.

K

Kettles:

There are kettles in the basement that you can take with you to your room. We ask for careful handling. The tap water is of the best drinking quality. Please return it when you no longer need it.

Kids indoor playroom (Kinderland) (free of charge):

Opening hours: 11a.m. to 6 p.m.

Where: in our catty-cornered apartment building

Please observe the Kinderland rules on the entrance door!

L

Laundry:

Sure, we do your laundry. Please use the laundry bag provided in your closet. In general, we'll have it ready the next day. If dropped off till 9a.m. we'll have it ready the same evening.

We wash and dry your laundry. We don't sort by color. If there is something that cannot be put in the dryer, please let us know in advance. A fee applies for this.

Local tax /tourist tax:

Oberammergau is a tourist place which charge a tourist tax on overnight stays.

It is free of charge if you spend the nights on business.

The current amount of the tourist tax can be found on the Ammergau Alps website.

Lost and found:

Please see reception or the breakfast lady if you are in need.

N

Night time:

Please keep volume of any kind down from **10 p.m.** till **6 a.m.** The other guests will thank you.

P

Pharmacy/ Doctor:

If you need a doctor or a pharmacy, please come to reception. The nearest pharmacy is in -Ettaler Str. 12- the "Kofel Apotheke"

Parking:

There are four parking spaces available directly at the hotel.

If there are no more free parking spaces available, please report to reception. You will then receive a parking permit with which you can park in the public area opposite. Please return the parking permit to us before departure.

Payment:

Please make the payment no later than the evening before departure.
We accept cash, MasterCard or VISA and cash-cards/Maestro.

Porterage:

Sure, we carry your luggage in and out at no cost. Just let us know.

R

Reception:

Our reception is usually personally staffed daily from **8.00 a.m.** to **8.00 p.m.**

You can reach the reception by phone: **+49 88 22 - 93 0 93**

If the reception is closed, please ring the reception bell, this will be forwarded to the mobile phone that is on duty.

Radio:

With your digital satellite TV you have many international radio stations.

Room key/key card:

Your key cards are programmed for your hotel room as well as for the entrance door. So always carry your key card with you from around 8:00 p.m. the entrance door is locked automatically. Please return this Key cards on departure.

S

Sauna:

You are welcome to use our sauna, fees may apply.

Please note that the sauna can only be used after prior registration. If you are interested, please contact the reception.

Hours of Operation: 6:00 p.m. - 10:00 p.m. (can be changed)

Where: in our apartment building across the street

Towels are available free of charge in the sauna area.

Please note the sauna rules at the entrance door!

Safe:

All rooms do have a safe. Please check with reception for the code. Free of charge.

Sure, we can also store your valuables in the safe in the reception.

Smoking:

We ask for your understanding that smoking is **only permitted** on the balcony or terrace!

Ashtrays are available here for you. Please ensure the balcony door is closed when smoking.

Stitching gear:

Sure, we can provide a stitching gear. Please ask at reception.

T

TV:

The TV does have digital SAT tv, so you can choose from a nice selection of international channels as well radio. You get a summary of all channels by pressing the button „Guide“ or „List“ on the remote control.

This and that:

Any questions – simply ask, we are here to make your stay as convenient as possible.

Ticket service

You need to arrange a ticket for a concert, **cinema or similar?** Just let us know, we would be pleased to help you.

U

Umbrella:

On rainy days we are happy to borrow **you an umbrella.** You also can **buy one** at the reception.

*Please do not hesitate to contact us if you have any further questions
and we wish you a pleasant stay!
Your Family Fux and all the Team*

Important telephone numbers:

Reception | +49 8822 930 93

Police | 110

Emergency Call | Fire Brigade | 112

International dialing code :

Andorra | Andorra +376

Argentinien | Argentina +54

Belgien | Belgium +32

Brasilien | Brazil +55

Chile | Chile +56 -

Dänemark | Denmark +45

Deutschland | Germany +49

Finnland | Finland +358

Frankreich | France +33

Griechenland | Greece +30

Großbritannien | United Kingdom +44

Irland | Ireland +353

Italien | Italy +39

Japan | Japan +81

Kanada | Canada +1

Kuba | Cuba +53

Kuwait | Kuwait +965

Luxemburg | Luxembourg +352

Marokko | Morocco +212

Mexiko | Mexico | Méjico +52

Niederlande | The Netherlands +31

Norwegen | Norway +47

Österreich | Austria +43

Polen | Poland +48

Portugal | Portugal +351

Rumänien | Romania +40

Russland | Russia +7

Schweden | Sweden +46

Schweiz | Switzerland +41

Spanien | Spain +34

Süd Afrika | South Africa +27

Tschechische Republik | Czech Republic +420

Türkei | Turkey +90

Ungarn | Hungary +36

Uruguay | Uruguay +598

USA | USA +1